

The Canadian Data Centre Excellence Awards: 2020

CDCXA20

*Celebrating excellence in the Canadian data centre/
IT service delivery community*

The Organizing Committee for GDCS20 is proud to present a CDCXA20 award in the category of

Critical Environment Management Innovation

To
Sun Life Financial

Critical Environment Management Innovation

Sun Life has developed a Data Centre Management directive that includes a Governance, Infrastructure Logistics Management and Operations Command Centre. The objective is to minimize duplicative activities, consolidate functions, realize lower costs, and effect better organization among the Planning and Operation groups. This raised floor operations directive will establish an Infrastructure Logistics Management (ILM) framework to implement all pre-production and/or post-production raised floor activities in accordance to project plan, and review and approve all IT hardware infrastructure expenditures in accordance to project planning and EI standards. Key roles and responsibilities include:

- Providing executive policy direction and supervision for purchase, implementation and any transfers of hardware infrastructure, applied to all initiatives focused on consolidation and centralization of data centre operations.
- Planning for and delivering integrated and unified IT infrastructure needed for support of application hardware infrastructure. This includes continuously maintenance and update of project plans to ensure the efficient use of data centre services.
- Performing continuous analyses of data centre services, functions and activities, and instituting changes which improve administrative and operational effectiveness and efficiency.



Sun Life



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Better than Live!